22nd October 2026

Dear Customer,

Change to GMP+ FSA

We are writing to let you know about a change to our chosen feed assurance scheme. Effective from the 30th of November Volac Milk Replacers will transition its feed assurance certification from the Universal Feed Assurance Scheme (UFAS) to GMP+ Feed Safety Assurance (GMP+ FSA).

GMP+ FSA is a voluntary, internationally recognised feed safety assurance scheme widely used across the feed supply chain. The transition will further align our feed safety standards with those of our customers and international supply-chain partners.

For our merchant partners, GMP+ FSA, which is mutually recognised by UFAS, provides assurance under a widely recognised international scheme, supporting a transparent supply chain and clear conversations with customers about feed safety controls.

As part of this transition, you may notice that as of 1st December 2026 our company is no longer listed as a current UFAS participant on the AIC/UFAS assurance records. This is a standard process and does not mean that we are no longer operating under a recognised feed assurance scheme. This reflects the change of certification scheme and does not indicate a gap in feed assurance.

Our certification status can be verified through the GMP+ Company database. If you require a copy of our GMP+ Feed Safety Assurance certificate, please contact your Volac Milk Replacers representative. Our certification provides continued assurance that the relevant systems and processes of Volac Milk Replacers Limited meet the applicable requirements of the GMP+ Feed Certification scheme

The only changes which will be visible to our merchant and farm customers is small regulatory label change indicated on our milk replacer labels where currently “UFAS - 6249” appears this will be replaced with “GMP+FSA assured”

Our commitment to our merchant customers and farmers remains unchanged. We will continue to maintain robust standards for feed safety, traceability, quality and control, and we remain fully committed to providing you with safe, compliant and assured products.

Yours sincerely,

John Reynolds,

Managing Director

Volac Milk Replacers Limited